



*"We currently have a Discharge Outpatient Pharmacy Program in place, but **we have grown our discharge prescription volume by offering ScriptCenter** which gives patients a convenient prescription pickup location.*

*Enhancing patient care is our number one priority and **ScriptCenter helps us achieve that goal** by making sure our patients leave with their prescriptions."*

– Kim Schrank, R.Ph.,
Director - Retail Pharmacy Operations, **Wheaton Franciscan**

Wheaton Franciscan - St. Joseph Campus

Wheaton Franciscan - St. Joseph Campus was successfully using ScriptCenter for employee prescription pickup, so decided to expand its use to discharge patients. The Family Birth Center was the first to implement ScriptCenter giving their patients a secure and convenient prescription pickup location. Now that approximately **75% of the unit's discharge prescriptions are picked up from ScriptCenter**, planning is underway to expand to additional nursing units.

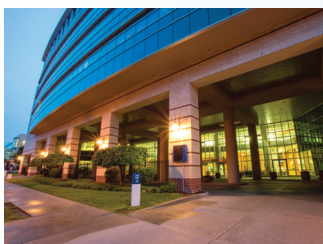
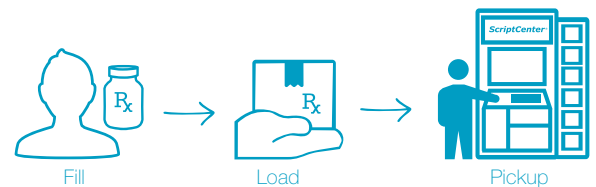
By using ScriptCenter, the discharge pharmacist has reduced the trips to and from the pharmacy by around 50%, thus freeing up time to see additional patients at the bedside. Better patient care is provided by increasing the number of patients who go home with their prescriptions.



Wheaton Franciscan - St. Joseph Campus implemented ScriptCenter to:

- » Enhance patient care
- » Increase discharge prescription volume
- » Raise prescription compliance and adherence
- » Increase patient/pharmacist interactions at the bedside
- » Improve patient satisfaction

How it works:



About Wheaton Franciscan Healthcare

Wheaton Franciscan Healthcare is a Catholic, not-for-profit organization made up of health care and housing ministries in four states, including Wisconsin, Iowa, Illinois and Colorado. The system has 7 hospital sites, three long-term care facilities, one home health agency and 50 clinics in Southeast Wisconsin. Wheaton employs 10,600 associates with 1,474 affiliated physicians and 330 employed physicians within that same geography.

