

Customer Profile

“

Adding our Leader brand OTC's is a big benefit to our employees and clinic patients. Our employees really appreciate the convenience of picking up their prescriptions and OTC's on all shifts. The ER can now send patients to ScriptCenter saving them an extra trip to the store. Making OTC items available 24/7 for our staff and clinic patients just makes sense.

”

Robert Schmidt
System Director of Pharmacy



Guthrie Health

Guthrie Health is a community-based, not-for-profit health care system jointly formed by Guthrie Healthcare System (GHS) and Guthrie Clinic, also not-for-profit health care organizations. GHS provides inpatient, outpatient and home-based services through Corning Hospital, Troy Community Hospital, Robert Packer Hospital, and Guthrie Home Care and Guthrie Hospice.

Guthrie Clinic provides primary and specialty physician services at 25 regional clinics. Guthrie Health provides care for 200,000 patients annually within its eleven-county service area across the northern tier of Pennsylvania and the southern tier of New York.

Goals

Guthrie Health selected ScriptCenter to:

- Offer 24/7 access to prescriptions and OTC products
- Increase OTC profit margins



Solution

Guthrie Health is the first hospital pharmacy to offer Over-The-Counter (OTC) products in addition to prescriptions at their ScriptCenter kiosk. Hospitals are installing ScriptCenter to provide a quick and convenient prescription drop-off and pick-up service to hospital employees, especially those who work when the pharmacy is closed. Now, with a selection of top selling OTC items such as pain relief, cold & flu, digestion, and first aid in ScriptCenter, Guthrie employees and patients have 24/7 access to purchase a wide variety of healthcare products.

