

## Customer Profile

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*The choice to go with Asteres was easy; they are at the forefront of this type of prescription delivery system.*

*ScriptCenter was exactly what we needed to fulfill our needs and has gone above and beyond our goals in achieving this.*

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David MacHaffie  
Pharmacy Manager

### Berkshire Health Systems

Berkshire Health Systems is the region's leading provider of comprehensive healthcare services and is the largest employer in Berkshire County, MA. With award-winning programs, nationally-recognized physicians, world-class technology and a sincere commitment to the community, BHS is delivering the kind of advanced healthcare most commonly found in large metropolitan centers. They serve over 160,000 residents and visitors of Berkshire County and surrounding communities with approximately 3,000 highly skilled physicians, nurses, technicians, other caregivers and support staff.

A private, not-for-profit organization, BHS serves the region through a network of affiliates. Each of these facilities is distinguished by the high quality of their programs and services, and by the credentials, skill and compassion of their physicians, nurses and caregivers.



### Goals

Berkshire Health Systems pharmacy selected ScriptCenter to:

- Provide 24/7 convenient and secure pick-up and drop off location.
- Drive prescription purchases in-house.
- Transfer pharmacy technician labor to service oriented tasks.

### Solution



Berkshire Health Systems Employee Pharmacy selected ScriptCenter to serve BHS employees with a fast, convenient prescription drop off and pick up location. The convenience of ScriptCenter has proven to be vital in attracting and retaining new pharmacy business. ScriptCenter has also allowed the pharmacy technicians at Berkshire Health Systems to work in additional areas other than traditional drop-off and pick-up roles which can be very time consuming.