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ScriptCenter at York Hospital offers convenience

After hours prescription refill pick ups and bypassing the counter are just two reasons people use ScriptCenter.

Now ScriptCenter at the WellSpan Pharmacy at York Hospital serves as a prescription refill drop off for patients, consumers and staff members.

"It offers incredible convenience," said Ben Ho, director of WellSpan Pharmacy, about the system.

"ScriptCenter has helped reduce the wait times that would have been much longer considering the growth rate of our prescriptions. It only makes sense to increase its awareness to meet that growing demand."

ScriptCenter was installed in September 2008 to decrease wait times and provide additional access for patients, consumers and staff members.

"I like the convenience, said Melissa Day of surgical transcription.

"Being able to go right up to ScriptCenter, get my prescriptions and go is a big help considering my schedule doesn't always allow me to get to the pharmacy when it's open."

According to Ho, the increasing use of ScriptCenter benefits the pharmacy staff as well.

"They have embraced its value in time savings and the streamlined efficiencies that it encourages."

Ho also said the pharmacy staff is always looking for ways to utilize the system to benefit all its customers.

Even patients, consumers and staff who are not enrolled in Script Center can now use the after hour drop off bin to leave their prescription requests.

"The pharmacy staff processes those prescriptions from the bin and prepares them to the request time and needs of each patient for pick up at the counter as usual," added Ho. As of March 26, there were 1,043 customers enrolled in ScriptCenter. More than 6,100 prescriptions have been delivered through the system to date.

ScriptCenter is a convenient way to pick up your prescription refills or drop off a refill order 24 hours a day, 7 days a week. You can learn more about ScriptCenter or enroll online by visiting the WellSpan Pharmacy section of wellspan.org. Or you can simply stop by the WellSpan Pharmacy at York Hospital and speak to the staff.



ScriptCenter is open 24 hours a day, seven days a week to give staff members and patients the convenience of picking up and paying for their prescription refills with a credit card any time. ScriptCenter uses easy-to-follow prompts on a touch screen. After enrolling for ScriptCenter, customers order prescriptions as usual.